

Our Ref: NG/RM/25067  
Date: 12<sup>th</sup> March 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### **Freedom of Information Act Request**

I am writing in response to your e-mail of the 12<sup>th</sup> February 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

#### **Medical temporary staffing supply**

1. Do you manage your Medical Workforce Bank Internally? **Yes**
2. If Yes to the question above, do you manage your Medical workforce bank internally using specialist bank technology e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? Please specify which one? **No**

If Yes to the above questions is it actively used? **N/A**

3. Do you outsource the management of your Medical workforce bank? **No**
4. If Yes to the above question, can you confirm the supplier managing it for you? **N/A**
5. Do you use Direct Engagement? **Yes**
6. If Yes to the above question, can you confirm the supplier managing it for you? And can you specify the staff groups and if it is bank or agency? **Medical locums are all via Direct Engagement.**
7. What is your total Bank and agency hours for the Financial Year 2023/ 2024? **16,956.25 hours for medical agency.**

**Medical bank hours are internally managed and is not readily available information, the medical bank is however considerably small with only one consultant undertaking hours through this arrangement during this period.**

8. Does your Trust have any doctors that work on the bank via a LTD company? **No**

### **Associated costs -Medical**

9. Please confirm the charges that you pay to your technology provider for use of their system. e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (in the last Financial Year 2023/2024). **N/A**
10. Can you confirm how you are charged e.g. per hour, fixed fee, percentage? And what the fees are? **N/A**
11. Please confirm the charges you pay your managed service provider for Medical Workforce? e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (if applicable, in the last Financial Year 2023/2024). **N/A**
12. Can you confirm how you are charged for managed service? e.g. per hour, fixed fee or percentage? **N/A**
13. Please confirm the roster system provider used for your medical workforce. E.g. Liaison, RL Datix etc. **N/A**
14. Please confirm charges that you pay to your technology provider for Direct Engagement? E.g. per hour fixed fee, percentage. **The Trust is charged 3.5% on top of the locum charge by Retinue for Direct engagement.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**