

Our Ref: NG/RM/25068
Date: 7th March 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 14th February 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Dear North Staffordshire Combined Healthcare NHS Trust,

I am writing under the Freedom of Information Act to request information relating to Patient Transport Services in the NHS Trust. I have set out the information I require below:

- Please can you outline the procurement process for Patient Transport Service contracts. **The Trust prepare a bespoke specification to meet the needs of the organisation. This is then tendered by our procurement team.**
- What is the criteria for Patient Transport Service contracts. **Criteria is as per the bespoke specification, this will include estimated activity, locations and per patient category.**
- Which organisation sets the criteria for Patient Transport Service contracts. **The Facilities Department.**
- Which organisation decides the successful bid for Patient Transport Service contracts. **In line with procurement protocol and SFI's, tender returns are evaluated by the Trust and procurement team.**
- Is there any criteria for Patient Transport Service contracts attached to terms and conditions and pay of staff. **Each bidder submits their own detail/costs.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the

Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance