

Our Ref: NG/RM/25085  
Date: 24<sup>th</sup> March 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 25<sup>th</sup> February 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

Please could you respond by email to the below freedom of Information request regarding the provision of lone worker devices or apps within your Trust.  
Your response will help me complete some research required as part of my degree.

- How many of your employees are defined as lone workers or high-risk staff? **This is a changing number as each department completes a lone worker risk assessment and adapts its working practices to the needs of the patients/ client base.**
- Who is your current provider of lone worker devices/ apps? **Reliance Protect.**
- How did you procure the service (e.g. tender, direct award, framework)? **Framework.**
- If framework, which framework did you procure through (GCloud, NHS Framework or other)? **NHS Framework.**
- How many devices/ apps do you currently pay for? **8 devices**
- How much are you paying per device/ app? **£9.29 per month per device**
- What is the end date for your current contract? **Currently on a rolling contract as the lone worker devices are being reviewed.**
- What is the name and job title of the person or persons managing your lone worker devices/apps? **Health and Safety Advisor**

**Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**