

Our Ref: NG/RM/25112
Date: 31st March 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th March 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Can you please provide an update on your Trust's Infrastructure, including aspects of Database software, Wi-Fi coverage, and Virtualisation? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see Appendix 1 attached

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance

1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]
	Yes	Canon	Jan-29	Circa £45k

2. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
Smartphones	iPhone	EE	Circa £150k	N/A	
Tablets	iPad	EE	£0	N/A	
Other (please specify):					

3. For each element of IT infrastructure below, please provide the requested details:	In house or outsourced	Main product	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
- Desktop management	Outsourced	N/A	No breakdown available, part of wider outsourced contract for IT services.	Mar-25	
- Networking	Outsourced	N/A	No breakdown available, part of wider outsourced contract for IT services.	31/03/2025	
-Data Centre: hardware	Outsourced	N/A	No breakdown available, part of wider outsourced contract for IT services.	31/03/2025	
-Server management	Outsourced	N/A	No breakdown available, part of wider outsourced contract for IT services.	31/03/2025	
- IT/cyber security support supplier?	Outsourced	N/A	No breakdown available, part of wider outsourced contract for IT services.	31/03/2025	

4a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Do you have applications that cannot run in a virtualised or cloud environment?	100	N/A	
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

4b. In relation to your Trust's virtual servers, please provide the requested information.	Number of servers	Owned or Leased	Average age of servers	Main supplier	Total annual spend 2023/2024 [£]	Additional notes
	28	N/A	N/A	N/A		No breakdown available, part of wider outsourced contract for IT services.

5. Does your Trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	No					

6. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	No			

7a. Do you have patient/staff visitor/corporate Wifi access?	Yes/No
	Yes

7b. If yes, what percentage of your hospital sites is covered by WiFi? E.g. 10% of Hospital A, 65% of Site B	Percentage (%)
	100

8. Please outline your Trust's WiFi coverage for each element listed below:	Patient WiFi coverage	Staff WiFi coverage
Community wide (e.g. ColN - Community of Interest Network)	100	100
Enterprise wide (whole campus)	100	100
Main building only	100	100
Sections of building(s) only	100	100
Mobile phone signal enabled through WiFi	100	100
No wireless networks are used in the trust	100	100

9. Does your trust use database software?	Main supplier	Total annual spend 2023/2024 [£]	Contract end date
DEFINITION: Database software is a software program or utility used for creating, editing and maintaining database files and records. This type of software allows users to store data in the form of structured fields, tables and columns, which can then be retrieved directly and/or through programmatic access.	Microsoft	£0	N/A

10. How many people are in your IT department?	Number
Includes Health Records, Information Governance, Digital Transformation, Software Development, Clinical Systems	24