

Our Ref: NG/RM/25112 Date: 31st March 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th March 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Can you please provide an update on your Trust's Infrastructure, including aspects of Database software, Wi-Fi coverage, and Virtualisation? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see Appendix 1 attached

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Nicola Griffiths

Deputy Director of Governance





1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]	
	Yes	Canon	Jan-29	Circa £45k	
2. Regarding your trust's mobile device management (MDM) policy, please provide details for each	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
element below: Smartphones	iPhone	EE	Circa £150k	N/A	
Tablets	iPad	EE		N/A	
Other (please specify):					
u 1 77		•	•		
3. For each element of IT infrastructure below, please provide the requested details:	In house or outsourced		Total annual spend 2023/2024 [£]	Contract end date	Additional notes
	Outsourced	N/A	No breakdown available, part of	Mar-25	
· Desktop management			wider outsourced contract for IT services.		
	Outsourced	N/A	No breakdown avaiable, part of	31/03/2025	
Networking	Outsourceu	N/A	wider outsourced contract for IT	31/03/2023	
Networking			services.		
	Outsourced	N/A	No breakdown avaialble, part of	31/03/2025	
Data Centre: hardware			wider outsourced contract for IT		
			services.		
_	Outsourced	N/A	No breakdown avaiable, part of	31/03/2025	
Server management			wider outsourced contract for IT services.		
	Outsourced	N/A	No breakdown avaiable, part of	31/03/2025	
IT/cyber security support supplier?	Outsourceu	IN/O	wider outsourced contract for IT	31/03/2025	
1170,200 000a.i., support supplier:			services.		
	1			•	
a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes		
o you have applications that cannot run in a virtualised or cloud environment?	100	N/A			
DEFINITION : A virtual server re-creates the functionality of a dedicated physical server. It exists transparently					
o users as a partitioned space inside a physical server.]	
h la valation to very Tweetla vietval company places marvials the very rested information	Number of servers	Owned or Leased	Average and of company	Main aumulian	Total annual spend 2023/2024 [£] Ad
lb. In relation to your Trust's virtual servers, please provide the requested information.		N/A	Average age of servers N/A	Main supplier N/A	No breakdown avaialble, part of
	20	1477	1471		wider outsourced contract for IT
					services.
5. Does your Trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date Ad
	mum product	Main Supplier			
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