Statement of purpose

Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document Statement of purpose: Guidance for providers

Health and Social Care Act 2008, Regulation 12, schedule 3

Electronic mail (email)³ Buki.Adeyemo@combined.nhs.uk

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status							
Full name ¹	North Staffordshire Combined Healthcare Trust						
CQC provider ID	RLY						
Legal status ¹	Individual		Partnership		Organisation	\boxtimes	
2. Provider's address, in	ncluding for	servi	ce of notices and	d oth	er documents		
Business address ²	Trust HQ Lawton House Bellringer Ro Trentham						
Town/city	Stoke-on-Tre	ent					
County	Staffordshire)					
Post code	ST4 8HH						
Business telephone	0300 123 15	35					

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email		
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¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document Statement of purpose: Guidance for providers.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

The purpose of the Trust is to work to improve the health and wellbeing of our local communities. Our strategy is to deliver an evidence-based model of care, which is appropriate to our service user needs and focuses on wellbeing and ongoing recovery. We aim to be recognised as a centre of excellence, bringing innovative solutions to the services we deliver and embedding a culture of continuous learning across our organisation. This is reflected in our vision, values and quality priorities: An outstanding organisation providing safe, personalised, accessible and recovery focused support / services every time.

We are on an ambitious journey to deliver our vision to be outstanding – in all we do and how we do it.

We provide services to people with a wide range of mental health and learning disability needs. Sometimes our service users need to spend time in hospital, but much more often we are able to provide care in community settings and in people's own homes.

We also provide specialist mental health services such as child and adolescent mental health services (CAMHS), substance misuse services and psychological therapies, plus a range of clinical and non-clinical services to support University Hospitals of North Midlands NHS Trust (UHNM).

The Trust has a range of formal and informal mechanisms in place to facilitate effective working with key partners across the local economy. These include participation in partnership boards which bring together health, social care, independent and voluntary sector organisations in the City of Stoke-on-Trent and the County of Staffordshire.



'The Future of North Staffordshire Combined Healthcare NHS Trust, Our Strategy, 2023–2028' has been developed after many months of work and engagement with our staff, service users and external stakeholders to deliver a strategy which addresses the needs of our diverse, local population, whilst remaining true to our Trust values.

We are grateful to the people who gave us their insights and feedback to inform our development of the strategy.

Our new strategy outlines our ambitions over the next five years in addressing how

we respond to the evolving wellbeing needs of our local population and changes in our NHS and government landscapes.

Our overall Trust commitment and vision for 2023–2028 is 'To continue to be outstanding in all we do and how we do it', we are a Trust that aims to achieve the best possible outcomes for our service users, carers and communities.

Our Trust values and quality aims have shaped our three strategic priorities for 2023–2028, which are:



These three priorities are underpinned by our four key enablers, which are the pillars of why, how and what we do.

- Quality which is about personalised, safe and effective care
- **People** developing our workforce and ensuring Combined Healthcare continues to be a great place to work
- Partnerships we value the contribution and ability we have to work in collaboration with multiple stakeholders
- **Sustainability** as we work towards delivering net zero, we want to reduce our carbon footprint and ensure all of our resources are using renewable energy.

TRUST LOCATIONS:

- Ashcombe Centre
- Bennett Centre
- Blurton (CAMHS)
- Broom Street
- Darwin Centre
- Dragon Square
- The Greenfields Centre
- Harplands Hospital
- Hilda Johnson House
- Holmcroft Surgery
- Hope Centre
- Keele Practice
- The Lymebrook Centre
- Marrow House
- Moorcroft MC (Branch surgery -Moss Green)
- Roundwell Place
- Summers View
- Sutherland Centre
- Trust HQ
- The Willows

REGULATED ACTIVITIES

- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act
- Diagnostic and screening procedures
- Family planning
- Maternity and Midwifery services
- Surgical procedures

SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS).
- Rehabilitation services (RHS).
- Long term conditions (LTC).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).
- Community-based services for people who misuse substances (SMC).
- Doctors consultation services (DCS)
- Doctors treatment services (DTS)
- NHS GP Practice

SERVICE USER BANDS

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- Children 0 3 years
- Children 4 12 years
- Children 13 17 years
- Adults 18 65 years
- Adults 65 +
- 0 65+
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol
- Eating Disorders
- Whole Population

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Name of location	Ashcombe Centre
Address	Ashcombe Centre, Wall Lane Terrace, Cheddleton, Leek, Staffordshire
Postcode	ST13 7ED
Telephone	0300 123 1154
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Ashcombe Centre location is based in Cheddleton, Staffordshire.

The team provides outpatient and community mental health services and support to the population of Leek, Biddulph, Cheadle and the Staffordshire Moorlands through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population.

No of approved places / overnight beds (not NHS)	0
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CQC service user bands						
The people that will use this loca	ition ('The whole population'	mea	ns everyone).		
Adults aged 18-65		Adults aged 65+			\boxtimes	
Mental health	\boxtimes	Sensory impairment				
Physical disability		People detained unde	r the	Mental Health Act		
Dementia	\boxtimes	People who misuse drugs or alcohol		\boxtimes		
People with an eating disorder		Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify	belov	v)		

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Operating Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

The information below is for location no.:	2	of a total of:	20	locations

Name of location	Bennett Centre
Address	Richmond Terrace, Shelton, Stoke-on Trent
Postcode	ST1 4ND
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Bennett Centre is located in Shelton, Stoke-on-Trent.

Services provided at this location are:

- Autism Spectrum Disorder Assessment. The Autism Spectrum Assessment Service is a screening, assessment and diagnosis service for adults aged 18 and above. The service is for adults who do not have a learning disability but are experiencing symptoms and difficulties suggestive of an autism spectrum disorder.
- Clinical Health Psychology Service. The Clinical Health Psychology Service is a specialist service within North Staffordshire Combined Mental Health Care Trust. The service offers psychological therapy for people who are experiencing mental distress as a result of a long-term physical condition, chronic pain or medically caused trauma.
- Lotus Service. The Lotus service provides support for women/birthing people and
 their families across North Staffordshire and Stoke-on-Trent who are looking for help
 with their mental health which has been significantly affected by miscarriage, ectopic
 pregnancy, termination of pregnancy, stillbirth or neonatal death, extreme fear of
 childbirth (tokophobia), experiencing pregnancy and/or birth as traumatic or difficult,
 neonatal admission or experience of separation from your baby(ies).
- Neuropsychiatry Community Service. The Neuropsychiatry Community Service
 delivers a spectrum of evidence-based diagnostic assessments, treatment,
 interventions and support to improve and maintain the mental wellbeing of people with
 neurological conditions who require support and treatment for psychiatric,
 psychological, cognitive and behavioural problems arising from their condition.
- Neuropsychology. The Clinical Neuropsychology service works with individuals from 18 years old and above. Our team comprises consultant clinical neuropsychologists, clinical neuropsychologists, clinical psychologists and assistant psychologists working across inpatient wards and outpatient clinics.
- Paediatric Psychology Service. The service provides a specialist psychological service to children and young people aged 0 to 18 years old and their parents and families where there are psychological issues.
- Parent and Baby Service. The Parent and Baby Service is a specialist perinatal secondary mental health service. The service is interested in the prevention, detection and management of perinatal problems that complicate pregnancy and the postpartum year.

No of approved places / overnight beds (not NHS)	0

CQC service user bands						
The people that will use this loca	ıtion ('The whole population'	mear	ns everyone).		
Adults aged 18-65		Adults aged 65+	Adults aged 65+			
Mental health		Sensory impairment	Sensory impairment			
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol		\boxtimes		
People with an eating disorder		Learning difficulties or autistic disorder		\boxtimes		
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Operating Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

The information below is for location no.:	3	of a total of:	20	locations
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Name of location	Blurton Health Clinic
Address	Ripon Road, Blurton, Stoke-on-Trent
Postcode	ST3 3BS
Telephone	0300 123 1769
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Blurton Health Centre is based in Blurton, Stoke-on-Trent.

The following service is based at this location:

• CAMHS South Stoke. The CAMHS (child and adolescent mental health services) South Stoke Team supports the emotional wellbeing and mental health of children and young people. The team works with children and young people up to the age of 18 years old who are experiencing significant difficulties with their emotional wellbeing/mental health, or where there are concerns regarding their development which could be seen as consistent with a neuro-developmental disorder such as Autistic Spectrum Disorder (ASD) or Attention Deficit Hyperactivity Disorder (ADHD). ADHD assessments can be carried out for children over 6 years of age. The service offers assessments to understand a child/young person's difficulties and, where appropriate, deliver specialist interventions guided by evidence-based practice and guidelines.

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CQC service user bands						
The people that will use this loca	ition ('The whole population'	mea	ns everyone).		
Adults aged 18-65		Adults aged 65+	Adults aged 65+			
Mental health		Sensory impairment	Sensory impairment			
Physical disability		People detained under the Mental Health Act		\boxtimes		
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder		\boxtimes		
Children aged 0 – 3 years		Children aged 4-12	\boxtimes	Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	\boxtimes
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Operating Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

Name of location	Broom Street
Address	Broom Street Community Unit, Broom Street,
	Hanley,
	Stoke on Trent,
Postcode	ST1 2EW
Telephone	0300 123 1152
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Broom Street is located from a base in Hanley, Stoke-on-Trent

Service based at this location is the:

 Community Learning Disability Team (CLDT). This service covers the whole of Stoke-on-Trent and North Staffordshire for adults with learning disabilities; it consists of a multidisciplinary team which includes community nurses, occupational therapists, physiotherapists, psychologists, psychiatrists, speech language therapists, dietetics, enablement workers, experts by experience and a health care facilitation team.

No of approved places / overnight beds (not NHS)	No of approved places / overnight beds (not NI	HS)
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CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+	Adults aged 65+				
Mental health		Sensory impairment	Sensory impairment				
Physical disability		People detained under	People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12					
The whole population		Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	\boxtimes
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Nursing Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	_

The information below is for location no.:	5	of a total of:	20	locations
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Name of location	Darwin Centre
Address	167 Queens Road, Penkhull, Stoke-on-Trent, Staffordshire
Postcode	ST4 7LF
Telephone	0300 123 1769
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Darwin Centre is based in Penkhull, Stoke-on-Trent.

Services located at The Darwin Centre are:

- Darwin Centre (CAMHS Inpatient Tier 3). The Darwin Centre aims to identify clear pathways of care and support for young people aged 12 to 18 with mental health difficulties and to identify and apply the CPA process appropriately. Assessment and treatment plans are delivered by a multi-disciplinary team of consultant and junior medical staff, mental health nurses and social workers, psychological therapists, a dietician and teaching staff.
- Children and Young People's Intensive Support Hub (CYP ISH). The Children and Young People Intensive Support Hub (CYP ISH) team is multi-disciplinary and consists of nurses, healthcare support workers, psychologists, occupational health therapists, family systemic practitioners, Catch 22 workers, youth workers and social workers.

No of approved places / overnight beds (not NHS)	0

. (CQC service user bands							
ı (The people that will use this location ('The whole population' means everyone).										
]	Adults aged 65+										
]	Sensory impairment										
]	People detained under the Mental Health Act			\boxtimes							
]	People who misuse drugs or alcohol			\boxtimes							
]	Learning difficulties or autistic disorder			\boxtimes							
]	Children aged 4-12										
]	Other (please specify below)										
		Adults aged 65+ Sensory impairment People detained under People who misuse d Learning difficulties or Children aged 4-12	Adults aged 65+ Sensory impairment People detained under the People who misuse drugs Learning difficulties or autis Children aged 4-12	Adults aged 65+ Sensory impairment People detained under the Mental Health Act People who misuse drugs or alcohol Learning difficulties or autistic disorder Children aged 4-12	Adults aged 65+ Sensory impairment People detained under the Mental Health Act People who misuse drugs or alcohol Learning difficulties or autistic disorder Children aged 4-12 Children aged 13-18						

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	\boxtimes
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Nursing Officer		
Assessment or medical treatment for persons detained under the Mental Health Act	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Medical Officer		
Surgical procedures		
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity:		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

The information below is for location no.:	6	of a total of:	20	locations
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Name of location	Dragon Square
Address	Dragon Square Community Unit,1 Dragon Square, Chesterton, Staffordshire (Youth Offending Service, Castle House, Barracks Road, Newcastle-under-Lyme, Newcastle ST5 1BL)
Postcode	ST5 7HL
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Dragon Square is located in Chesterton, Newcastle under Lyme Services located at Dragon Square are:

- Children and Young People's Community Learning Disability Team The Children's
 and Young People's Community Learning Disability Team is a community-based
 service for children and young people with a learning disability. The team provides
 high-quality, timely, evidence-based services to improve the emotional health and
 wellbeing of children and young people aged 0 months to 18 years. The service
 accepts referrals for children and young people who are showing signs of
 psychological and mental health problems and severe and complex emotional and
 behavioural difficulties.
- CAMHs Autistic Spectrum Disorder Service. The CAMHS (child and adolescent mental health services) Autism Spectrum Disorder (ASD) Team provides an assessment only ASD service to the children and young people across Stoke-on-Trent and North Staffordshire. Assessments and diagnosis are for those aged 0 to 18.
- Specialist Children's Short breaks. The Specialist Children's Short Breaks Service
 provides overnight short breaks for children and young people aged 4 to 19 years
 old with severe learning disabilities and other complex needs such as complex
 health, physical disabilities and behaviours that challenge. The team consists of a
 mixture of registered learning disability nurses and Healthcare Support Workers
 all with great knowledge, training and experience.

- Paediatric Psychology The Paediatric Psychology Team provides a specialist psychological service to children and young people aged 0 to 18 years old and their parents and families where there are psychological issues related to acute or chronic physical illness or traumatic injury.
- Keyworking Team. The team provides a high quality, navigational service for children, young people (0-25 years) and families with a Learning Disabilities and/or Autism Spectrum Condition (ASC). Working as a key member of the multidisciplinary team and in an integrated way with wider teams across Staffordshire and Stoke-on-Trent, to meet the needs of our CYP and families/carers.
- Mental Health Support Team. Mental Health Support Teams (MHSTs) are for children and young people in primary, secondary and further education (ages 5 to 18) and the education settings in which they learn. The team has staff who are trained to deliver evidence-based low-level interventions (CBT informed) that are delivered to children and young people who are experiencing mild to moderate mental health issues these are called Education Mental Health Practitioners/Children's Wellbeing practitioners.
- Youth Offending Team. The Staffordshire Youth Offending Service works across the youth justice system as part of a wider team of staff from social, health, education, housing, police, probation, and drugs and alcohol misuse services. This multi-disciplinary team works together to find out the specific problems that make a young person offend and measure the risk that they pose to themselves and others. The team supports young people aged 10 to 18 years old on a one-toone basis, or in partnership with other services in the area, and can give someone further therapeutic support if this is needed.

No of approved places / overnight beds (not NHS)

CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65		Adults aged 65+	Adults aged 65+				
Mental health		Sensory impairment			\boxtimes		
Physical disability	\boxtimes	People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder			\boxtimes		
Children aged 0 – 3 years	\boxtimes	Children aged 4-12		\boxtimes			
The whole population		Other (please specify below)					
,		3 — 3					

The CQC service type(s) provided at this location				
Acute services (ACS)				
Prison healthcare services (PHS)				
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	\boxtimes			
Hospice services (HPS)				
Rehabilitation services (RHS)				
Long-term conditions services (LTC)	\boxtimes			
Residential substance misuse treatment and/or rehabilitation service (RSM)				
Hyperbaric chamber (HBC)				
Community healthcare service (CHC)				
Community-based services for people with mental health needs (MHC)				
Community-based services for people with a learning disability (LDC)				
Community-based services for people who misuse substances (SMC)				
Urgent care services (UCS)				
Doctors consultation service (DCS)				
Doctors treatment service (DTS)				
Mobile doctor service (MBS)				
Dental service (DEN)				
Diagnostic and or screening service (DSS)				
Care home service without nursing (CHS)				
Care home service with nursing (CHN)				
Specialist college service (SPC)				
Domiciliary care service (DCC)				
Supported living service (SLS)				
Shared Lives (SHL)				
Extra Care housing services (EXC)				
Ambulance service (AMB)				
Remote clinical advice service (RCA)				
Blood and Transplant service (BTS)				

Regulated activity(ies) carried on at this location				
Personal care				
Registered Manager(s) for this regulated activity:		•		
Accommodation for persons who require nursing or personal care	\boxtimes			
Registered Manager(s) for this regulated activity: Tracey Flanagan				
Accommodation for persons who require treatment for substance abuse				
Registered Manager(s) for this regulated activity:				
Accommodation and nursing or personal care in the further education sector				
Registered Manager(s) for this regulated activity:				
Treatment of disease, disorder or injury	\boxtimes			
Registered Manager(s) for this regulated activity: Tracey Flanagan				
Assessment or medical treatment for persons detained under the Mental Health Act				
Registered Manager(s) for this regulated activity:				
Surgical procedures				
Registered Manager(s) for this regulated activity:				
Diagnostic and screening procedures				
Registered Manager(s) for this regulated activity:				
Management of supply of blood and blood derived products etc				
Registered Manager(s) for this regulated activity:				
Transport services, triage and medical advice provided remotely				
Registered Manager(s) for this regulated activity:				
Maternity and midwifery services				
Registered Manager(s) for this regulated activity:				
Termination of pregnancies				
Registered Manager(s) for this regulated activity:				
Services in slimming clinics				
Registered Manager(s) for this regulated activity:				
Nursing care				
Registered Manager(s) for this regulated activity:				
Family planning service				
Registered Manager(s) for this regulated activity:				

The information below is for location no.:	7	of a total of:	20	locations
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Name of location	Greenfield Centre
Address	Greenfield Centre, Furlong Road, Tunstall, Stoke-on- Trent (Community Triage Team based at Hanley Fire Station Lower Bethesda Street Hanley Stoke-on-Trent ST1 3RP)
Postcode	ST6 5UD
Telephone	0300 790 0236
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Greenfield Centre is based in Tunstall, Stoke-on-Trent.

The following services are based at this location:

- Greenfield Centre Adult Community Mental Health Team. The Adult Community Mental Health Team at the Greenfields Centre provides outpatient, CPN (Community Psychiatric Nurse) services and community day services through a range of multidisciplinary and multi-agency staff. The team aims to improve the mental health of the local population.
- The SMI (severe mental illness) Physical Health Service aims to provide specialist
 physical and mental health assessment. The team offers advice, intervention and
 signposting following the review (physical, mental and social). The team comprises of
 advance nurse practitioners, health care support workers and administrative support
 staff.
- Community Triage Team. The Team is linked to all our Community Mental Health Teams and is based at Hanley Fire Station, working from 4pm to 2am, seven days a week. The Community Triage Team (CTT) (also known as the 'Street Triage team') is a collaboration between Staffordshire Police and North Staffordshire Combined Healthcare NHS Trust. It is a small team of designated, experienced mental health nurses and a police officer. The CTT aims to ensure that the police have sufficient understanding about someone's needs. We aim to support individuals who come into contact with police outside of custody who are experiencing mental health difficulties or emotional distress. The team provides timely crisis assessment, advice, support, signposting and completion of referrals to address the individual's difficulties, as well as offering assessment in order to divert from Section 136 MHA detention.

No of approved places /	overnight beds	(not NHS)
	J	

CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment				
Physical disability		People detained under the Mental Health Act			\boxtimes	
Dementia		People who misuse drugs or alcohol			\boxtimes	
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Medical Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

The information below is for location no.:	8	of a total of:	20	locations
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Name of location	Harplands Hospital
Address	Hilton Road, Stoke-on-Trent, Staffordshire
Postcode	ST4 6TH
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Harplands location provides hospital services for people with mental health needs, learning disabilities, substance misuses and neuropsychiatric needs. Harplands location provides overnight facilities for admission, treatment and rehabilitation for people with the problems listed above. In addition to its inpatient facilities, Harplands location also provides community services, psychological services, physiotherapy and outpatient services.

Services located at the Harplands site include:

- All Age Access Team (Crisis Care Centre). The service provides an all-age single point of access to mental health services.
- ECT Clinic. The Electroconvulsive Therapy (ECT) Clinic provides specialist treatment to people with specific mental health problems. Electroconvulsive Therapy is a small, very specialist service offered by our highly trained and expert team.
- Edward Myers Unit (Substance Misuse Inpatient Service). The Edward Myers Unit provides high-quality, recovery-focused, inpatient drug and alcohol detoxification for people with complex needs. Community Hospital Alcohol Team (CHAT). The Community Hospital Alcohol Team (CHAT) is based at the Edward Myers Unit. The team works in close partnership with HALT Team from University Hospitals of North Midlands (UHNM), and other external agencies.
- Intoxication Observation Unit. The service is separately commissioned within the substance misuse service. It is a priority service providing a safe medically managed unit to manage the intoxicated patient.
- High Volume Users. The High Volume Users Team works holistically with service users who are regularly attending Accident & Emergency (A&E). The team consists of nurses, social workers and support time recovery (STR) workers.

Description of the location cont.....

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

- Learning Disability Assessment and Treatment. The Unit provides specialist interventions for community-based clients who require short-term support as a result of acute health care needs. It has 5 in-patient places offering short-term assessment and treatment for a maximum of up to six months.
- The Trust is responsible, on behalf of Staffordshire and Stoke-on-Trent Integrated Care Systems (ICS), for commissioning and monitoring placements for people with Learning Disabilities and/or those with complex mental health needs requiring longterm hospital care. The team responsible for this Trust activity is the Transforming Care Partnership (TCP) Team
- Pharmacy. The pharmacy service aims to provide medicines which comply with current legislation in an efficient, secure and caring manner. The team promotes their safe, rational and economic use for the benefit of all patients.
- Home Treatment Team. The service provides support to people with acute mental health problems who are experiencing severe difficulties when the stability of their mental health has been interrupted by crisis.
- PICU (Psychiatric Intensive Care Unit). PICU is a 6 bedded, mixed-sex ward within Harplands Hospital. It provides intensive, person-centred care to individuals aged 18 and above who present with complex mental illnesses and co-morbidities that compromise safety to themselves and/or others.
- Place of Safety. The service is for people in extreme mental distress who are detained for their own safety and the safety of others under Section 136 of the Mental Health Act by the police.
- Ward 1 (Mixed Sex). Ward 1 is a 12-bedded mixed-sex acute ward for people whose
 psychiatric condition requires inpatient provision due to safety for themselves or
 others. It provides structured, supportive individualised care for acute episodes of
 mental illness.
- Ward 2 (Male). Ward 2 is a 16-bedded single sex (male) acute mental health admissions unit. Admissions are accepted for people between the ages of 18 and 65 and are expected to be mainly short term.
- Ward 3 (Female). Ward 3 is a 16-bedded single sex (female) acute mental health admissions unit. Admissions are accepted for people between the ages of 18 to 65 and are expected to be mainly short term.

Description of the location cont.....

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

- Ward 4 (Older Person's). Ward 4 is a 15-bed nursing assessment ward for older people with dementia. The team provides comprehensive assessment, treatment and rehabilitation for people aged 65 or over who have been clinically assessed as suffering from an acute or complex functional or organic mental illness and cannot safely receive assessment or be treated at home or within a community setting.
- Ward 5 (Neuropsychiatry). Ward 5 is 10-bedded specialist neuropsychiatry inpatient ward for adults with mental health needs as a result of neurological disorder or brain injury.
- Ward 6 (Mixed-Sex over 65's). Ward 6 is a 15-bedded mixed-sex ward for older people aged 65 and above who suffer with a functional or organic mental health problem that causes complex multiple care issues.
- Ward 7 (Mixed-Sex over 65's). Ward 7 is a 14-bedded mixed-sex ward which admits patients aged 65 and above who have a primary functional mental health problem.
 Ward 7 also provides support to people who are detained under the Mental Health Act.

No of approved places / overnight beds (not NHS)	0

CQC service user bands								
The people that will use this location ('The whole population' means everyone).								
Adults aged 18-65		Adults aged 65+	Adults aged 65+					
Mental health		Sensory impairment						
Physical disability		People detained under the Mental Health Act						
Dementia	\boxtimes	People who misuse drugs or alcohol						
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder			\boxtimes			
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	\boxtimes			
The whole population		Other (please specify below)						

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	\boxtimes
Long-term conditions services (LTC)	\boxtimes
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	\boxtimes
Community-based services for people who misuse substances (SMC)	\boxtimes
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location						
Personal care						
Registered Manager(s) for this regulated activity:						
Accommodation for persons who require nursing or personal care						
Registered Manager(s) for this regulated activity:						
Accommodation for persons who require treatment for substance abuse						
Registered Manager(s) for this regulated activity:						
Accommodation and nursing or personal care in the further education sector						
Registered Manager(s) for this regulated activity:						
Treatment of disease, disorder or injury						
Registered Manager(s) for this regulated activity: Chief Nursing Officer						
Assessment or medical treatment for persons detained under the Mental Health Act	\boxtimes					
Registered Manager(s) for this regulated activity: Chief Medical Officer						
Surgical procedures	\boxtimes					
Registered Manager(s) for this regulated activity: Chief Nursing Officer						
Diagnostic and screening procedures						
Registered Manager(s) for this regulated activity:						
Management of supply of blood and blood derived products etc						
Registered Manager(s) for this regulated activity:						
Transport services, triage and medical advice provided remotely						
Registered Manager(s) for this regulated activity:						
Maternity and midwifery services						
Registered Manager(s) for this regulated activity:						
Termination of pregnancies						
Registered Manager(s) for this regulated activity:						
Services in slimming clinics						
Registered Manager(s) for this regulated activity:						
Nursing care						
Registered Manager(s) for this regulated activity:						
Family planning service						
Registered Manager(s) for this regulated activity:						

The information below is for location no.:	9	of a total of:	20	locations

Name of location	Hilda Johnson House
Address	Hilda Johnson House, Belgrave Road, Dresden, Stoke- on-Trent
Postcode	ST3 4LR
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Hilda Johnson House is based in Dresden, Stoke-on-Trent

Services based at this location include:

- Community Rehab. The service aims to provide safe, supported accommodation to adults with mental health needs. It aims to promote wellbeing, independence and recovery. The Community Mental Health Rehabilitation Team also aims to support adults with Mental Health Needs to maintain their independence and wellbeing within their own accommodation in the local community. The age range is 18 and above at the time of referral. The service has support from staff available 24 hours over 7 days by telephone if staff are not present on site. There are 8 accommodations.
- The Trust is responsible, on behalf of Staffordshire and Stoke-on-Trent Integrated Care Systems (ICS), for commissioning and monitoring placements for people with Learning Disabilities and/or those with complex mental health needs requiring longterm hospital care. The teams responsible for this Trust activity is the Complex Case Team (formally Project 86).

CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder					
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population		Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	\boxtimes
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Nursing Officer		
Assessment or medical treatment for persons detained under the Mental Health Act	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Medical Officer		
Surgical procedures		
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity:		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

The information below is for location no.:	10	of a total of:	20	locations
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Name of location	Holmcroft Surgery
Address	Holmcroft Road
	Stafford
	Staffordshire
Postcode	ST16 1JG
Telephone	01785 242172
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Holmcroft Surgery is located in Stafford and was established in 1994. The premises is a single story purpose-built level access building that has been developed and a pharmacy is attached. Car parking facilities are available and there is access for the disabled.

The aim of the surgery is to provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The practice serves a population of approximately 10,000 patients living in the Stafford and Surrounds area. The population distribution shows above national average numbers of patients over 65 years of age and a less than average distribution of male and females below 39 years of age. The practice is in a less deprived area and has lower unemployment when compared to national averages.

The practice is an accredited GP training practice. Holmcroft is part of the Stafford Town Primary Care network.

No of approved places / overnight beds (not NHS)	0
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CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+					
Mental health		Sensory impairment	Sensory impairment				
Physical disability		People detained under	People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or	Learning difficulties or autistic disorder				
Children aged 0 – 3 years	\boxtimes	Children aged 4-12					
The whole population	\boxtimes	Other (please specify below)				_	

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	\boxtimes
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	\boxtimes
Doctors treatment service (DTS)	\boxtimes
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Surgical procedures	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Diagnostic and screening procedures	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		

The information below is for location no.:	11	of a total of:	20	locations
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Name of location	Hope Centre
Address	Hope Centre, Upper Huntbach Street, Hanley, Stoke-on- Trent
	(Ascend Recovery Service based at Lancaster House, 25 Iron Market, Newcastle-under-Lyme ST5 1RH)
Postcode	ST1 2BX
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Hope Centre is located in Hanley, Stoke-on-Trent.

Service based at this location:

- Criminal Justice Team. The role of the team is to support assessment, advice and guidance for those who are involved with the criminal justice system.
- Early Intervention Staffordshire. This service aims to support people who are experiencing their first episode of psychosis for up to three years during the so called 'critical period'. The first episode psychosis pathway supports people aged 14 to 65 offering an up-to-3-year package of support. The At Risk Mental State service supports people aged 14 to 35 offering support for up to 18 months. The service is provided to the population of North Staffordshire
- Individual Placement Support (Step On). The Step On team delivers an Individual Placement and Support (IPS) service to individuals accessing North Staffordshire Combined Healthcare NHS Trust (NSCHT). Step On supports people who are experiencing mental health difficulties, but who are now ready to find and maintain meaningful paid employment. The service is available to those aged 18–65. The team is made up of skilled employment specialists and peer support workers who provide advice and support on possible career opportunities, focusing on a person's abilities and aspirations. Step On employment specialists work closely with employers to identify job opportunities and to match suitably skilled candidates.

- Intensive Support Learning Disabilities Team. The Intensive Support Team is a specialist multi-professional health and social care team dedicated to providing assessment, support and treatment to adults who have a learning disability and complex needs including severe challenging behaviour, autism and mental health needs.
- Liaison and Diversion Team. The Liaison and Diversion Team is a specialist service commissioned via NHS England. Those in contact with the criminal justice system are far more likely to have unmet health and social care needs and vulnerabilities. The team offers specialist multi-vulnerability assessment from the point of arrest to the point of sentence. This enables key decision makers to have sufficient information about an individual's needs in order to make informed decisions. The team also ensures that referrals to services to meet unmet needs are made and proactively supports engagement. The service operates out of police custody and the magistrates court as well as having a community follow-up pathway to provide an assertive engagement approach.
- Staffordshire and Stoke-on-Trent Talking Therapies. The service provides evidence-based talking therapies and self-help courses for people with common mental health difficulties such as anxiety and depression who can be treated in primary care. The service has an Employment Advisor Service that provides help related to gaining, returning or staying in work who may be receiving a talking therapy in the service. It is available to people aged 16 years old and above with no upper age limit who live in Stoke-on-Trent or North Staffordshire or who are registered with a Stoke-on-Trent or North Staffordshire GP.
- Ascend Recovery Service. Staffordshire and Stoke-on-Trent Ascend Recovery Service is based at Lancaster House, 25 Iron Market, Newcastle-under-Lyme ST5 1RH and provides training, consultation, staff support and evidence-based psychological services for people aged 16 and above who have experienced sexual assault or abuse. The service works in partnership with Staffordshire Women's Aid and Savana and aims to bridge the gap between primary and secondary NHS services. Our team consists of a clinical psychologist, CBT therapists, mental health practitioners, an education trainer, a research assistant, assistant psychologists, peer support workers, and a team administrator. We currently take referrals from staff within existing NHS services (such as talking therapies) and our VCSE sector partner agencies (Savana and Staffordshire Women's Aid).

No of approved places / overnight beds (not NHS)

0

CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+	Adults aged 65+				
Mental health		Sensory impairment	Sensory impairment				
Physical disability		People detained under	People detained under the Mental Health Act				
Dementia	\boxtimes	People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12					
The whole population		Other (please specify below)			\boxtimes		
Children aged 14-17							

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	\boxtimes
Community-based services for people who misuse substances (SMC)	\boxtimes
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Nursing Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	_

The information below is for location no.:	12	of a total of:	20	locations
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Name of location	Keele Practice (University Medical Centre Keele)
Address	Keele Practice
	Health Centre
	Keele University
	Newcastle-under-Lyme
	Staffordshire
Postcode	ST5 5BG
Telephone	01782 753550
Email	Buki.Adeyemo@combined.nhs.uk
	Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Keele Practice occupies part of one of the buildings on the Keele University campus. On site car parking is available. The aim of the Centre is to provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The practice serves a patient population size of approximately 8,000 patients residing within the areas of Keele, Silverdale, Madeley, Clayton and other Newcastle-under-Lyme areas. It also has an outreach population of Keele University students residing in student accommodation in the Stoke area of the city. This does not form part of the practice boundary, as its sole purpose is to ensure continuity of care to students as they change student accommodation during their Keele University student life. Keele Practice are part of Newcastle South Primary Care Network.

No of approved places / overnight beds (not NHS)	
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CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health		Sensory impairment				
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder				
Children aged 0 – 3 years	\boxtimes	Children aged 4-12		Children aged 13-18		
The whole population	\boxtimes	Other (please specify below)				_

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	\boxtimes
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	\boxtimes
Doctors treatment service (DTS)	\boxtimes
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		

The information below is for location no.:	13	of a total of:	20	locations

Name of location	Lyme Brook Mental Health Centre
Address	Lyme Brook Mental Health Centre, Talke Road, Chesterton, Newcastle-under-Lyme
Postcode	ST5 7NJ
Telephone	0300 123 1535 / CASTT 01782 441676
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Lyme Brook Mental Health Centre is located on the site of Bradwell Hospital in Chesterton, Newcastle-under-Lyme.

Service based at this location:

- Lyme Brook Centre Adult Community Mental Health Team. The Adult Community Mental Health Team provides outpatient, CPN (Community Psychiatric Nurse) services and community day services through a range of multi-disciplinary and multiagency staff.
- Community Assessment Stabilisation and Treatment Team (CASTT). CASTT is linked
 to all our Community Mental Health Teams working out of various Community
 locations. The Team is a specialist service that works with people who experience
 severe and long-standing personality difficulties and engage in behaviours that place
 them at a high risk of harm.
- County Memory Clinic Older People's Community Mental Health Team. The Lyme Brook Memory Clinic service includes assessment, diagnosis and the initiation of treatment for organic illnesses such as dementia or Alzheimer's disease. Other illnesses are managed within clinics such as depression and anxiety. Staff are skilled in supporting people who have experienced memory issues and also in providing wider support to partners, families or carers.

No of approved places / overnight beds (not NHS)	0
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CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment	Sensory impairment			
Physical disability		People detained under	People detained under the Mental Health Act			
Dementia	\boxtimes	People who misuse drugs or alcohol			\boxtimes	
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity: Chief Medical Officer	
Assessment or medical treatment for persons detained under the Mental Health Act	\boxtimes
Registered Manager(s) for this regulated activity: Chief Medical Officer	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

The information below is for location no.:	14	of a total of:	20	locations
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Name of location	The Eaves
Address	Marrow House, Dylan Road, Longton, Stoke-on-Trent
Postcode	ST3 1SQ
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Eaves is based in Longton, Stoke-on-Trent.

The following services are based at this location:

- Older People's Community Mental Health Team and Memory Clinic Services. The Memory Clinic service includes assessment, diagnosis and the initiation of treatment for organic illnesses such as dementia or Alzheimer's disease. Other illnesses are managed within clinics such as depression and anxiety. Staff are skilled in supporting people who have experienced memory issues and also in providing wider support to partners, families or carers.
- Dementia Primary Care. The main aim of the service is to provide support to GP practices in treating dementia suffers closer to their own homes. By doing so, the service acts as a bridge between primary healthcare and secondary mental health care.
- Mental Health and Vascular Wellbeing Service. The Mental Health and Vascular Wellbeing team provides primary care and early intervention services to people aged 50 and above who are presenting with long-term conditions, symptoms of cognitive impairment (pre-clinical dementia) and co-morbidity of anxiety and depression.

No of approved places / overnight beds (not NHS)	0
The of approved places, or offing the bode (lifetime)	"

CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65		Adults aged 65+	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment	Sensory impairment				
Physical disability		People detained under	People detained under the Mental Health Act				
Dementia	\boxtimes	People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population		Other (please specify below)					
Adults aged 40+							

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	\boxtimes
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Medical Officer		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity:		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		_

The information below is for location no.:	15	of a total of:	20	locations
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Name of location	Moorcroft Medical Centre (Moss Green Surgery – Branch)
Address	Botteslow Street, Hanley, Stoke-on-Trent
	Branch- Moss Green Surgery, Bentilee Neighbourhood Centre, Dawlish Drive, Stoke-on-Trent ST2 0EU
Postcode	ST1 3NJ
Telephone	01782 281806
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

- Moorcroft Medical Centre is a purpose built located in the city centre. On site car
 parking is available. The aim of the Centre is to provide a good standard of General
 Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced
 Services (LES) to our patient population in a safe environment. Moorcroft is part of
 Hanley, Bucknall and Bentilee Primary Care Network. The practice serves a patient
 population size of approximately 14,000 patients residing within the areas of Hanley,
 Birches Head, Etruria, Park Hall, Bucknall and Bentilee.
- Moss Green Surgery forms part of the Bentlee Neighbourhood Centre and are purpose built premises. The practice is located centrally within the Bentilee housing estate and is a branch location for Moorcroft Medical Centre. Onsite care parking is available. The aim of the Centre is to provide a good standard of General Medical Services (GMS) National Enhanced Services (DES) and Local Enhanced Services (LES) to our patient population in a safe environment.
- ARRS Primary Care Mental Health Team. The Primary Care Mental Health Team is based in GP practices across North Staffordshire and Stoke-on-Trent. The team consists of mental health professionals who provide specialist mental health support and can advise GPs and other practitioners in the assessment and treatment of mental health within primary care. The team is available in 72 individual GP practices.

No of approved places / overnight beds (not NHS)
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CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+	Adults aged 65+				
Mental health		Sensory impairment	Sensory impairment				
Physical disability		People detained under	People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population	\boxtimes	Other (please specify below)				_	

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	\boxtimes
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	\boxtimes
Doctors treatment service (DTS)	\boxtimes
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity: Chief Operating Officer		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service	\boxtimes	
Registered Manager(s) for this regulated activity: Chief Operating Officer		

Fill in a separate part 3 for each location

The information below is for location no.:	16	of a total of:	20	locations
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Name of location	Roundwell Place
Address	Roundwell Place, Roundwell Street, Tunstall, Stoke-on- Trent
Postcode	ST6 5JJ
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Roundwell Place is based in Tunstall, Stoke-on-Trent.

The following services are based at this location:

CAMHS North Stoke. The CAMHS (child and adolescent mental health services) North Stoke Team supports the emotional wellbeing and mental health of children and young people. The team is a child and adolescent community mental health team consisting of staff from a range of backgrounds including mental health nurses, cognitive behavioural therapists, psychiatrists, psychologists, mental health play and parenting specialists, occupational therapists practitioners, administrators. The team works with children and young people up to the age of 18 years old who are experiencing significant difficulties with their emotional wellbeing/mental health, or where there are concerns regarding their development which could be seen as consistent with a neuro-developmental disorder such as Autistic Spectrum Disorder (ASD) or Attention Deficit Hyperactivity Disorder (ADHD). ADHD assessments can be carried out for children over 6 years of age.

0

CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65		Adults aged 65+				
Mental health	\boxtimes	Sensory impairment			\boxtimes	
Physical disability	\boxtimes	People detained under the Mental Health Act			\boxtimes	
Dementia		People who misuse drugs or alcohol				
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder			\boxtimes	
Children aged 0 – 3 years	\boxtimes	Children aged 4-12	\boxtimes	Children aged 13-18	\boxtimes	
The whole population		Other (please specify below)				
					·	

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	\boxtimes
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location			
Personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require nursing or personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require treatment for substance abuse			
Registered Manager(s) for this regulated activity:			
Accommodation and nursing or personal care in the further education sector			
Registered Manager(s) for this regulated activity:			
Treatment of disease, disorder or injury			
Registered Manager(s) for this regulated activity: Chief Nursing Officer			
Assessment or medical treatment for persons detained under the Mental Health Act			
Registered Manager(s) for this regulated activity:			
Surgical procedures			
Registered Manager(s) for this regulated activity:			
Diagnostic and screening procedures			
Registered Manager(s) for this regulated activity:			
Management of supply of blood and blood derived products etc			
Registered Manager(s) for this regulated activity:			
Transport services, triage and medical advice provided remotely			
Registered Manager(s) for this regulated activity:			
Maternity and midwifery services			
Registered Manager(s) for this regulated activity:			
Termination of pregnancies			
Registered Manager(s) for this regulated activity:			
Services in slimming clinics			
Registered Manager(s) for this regulated activity:			
Nursing care			
Registered Manager(s) for this regulated activity:			
Family planning service			
Registered Manager(s) for this regulated activity:		_	

Fill in a separate part 3 for each location

Name of location	Summers View
Address	Summers View, Furlong Road, Stoke-on-Trent, Staffordshire
Postcode	ST6 5UD
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Summers View is based in Tunstall, Stoke-on-Trent.

Services based at this location:

• Summers View Rehabilitation Unit. Summers View is a 10-bed mental health rehabilitation unit. The team specialises in supporting people with enduring psychosis through their recovery journey, helping them to reach their optimum and their goals. Summers View supports people who experience long-term complex mental health problems, therefore the service is structured to offer an extended period of engagement to help individuals maximise their potential and quality of life, maximise social inclusion by encouraging their skills, promote independence and autonomy in order to give people hope for the future and lead to successful community living through appropriate support. The unit has a full multi-disciplinary team, which strives to deliver high-quality, compassionate care that promotes independence and recovery for people with mental health needs.

0

CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment				
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder			\boxtimes	
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	\boxtimes
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location			
Personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require nursing or personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require treatment for substance abuse			
Registered Manager(s) for this regulated activity:			
Accommodation and nursing or personal care in the further education sector			
Registered Manager(s) for this regulated activity:			
Treatment of disease, disorder or injury	\boxtimes		
Registered Manager(s) for this regulated activity: Chief Medical Officer			
Assessment or medical treatment for persons detained under the Mental Health Act	\boxtimes		
Registered Manager(s) for this regulated activity: Chief Medical Officer			
Surgical procedures			
Registered Manager(s) for this regulated activity:			
Diagnostic and screening procedures			
Registered Manager(s) for this regulated activity:			
Management of supply of blood and blood derived products etc			
Registered Manager(s) for this regulated activity:			
Transport services, triage and medical advice provided remotely			
Registered Manager(s) for this regulated activity:			
Maternity and midwifery services			
Registered Manager(s) for this regulated activity:			
Termination of pregnancies			
Registered Manager(s) for this regulated activity:			
Services in slimming clinics			
Registered Manager(s) for this regulated activity:			
Nursing care			
Registered Manager(s) for this regulated activity:			
Family planning service			
Registered Manager(s) for this regulated activity:			

Fill in a separate part 3 for each location

Name of location	Sutherland Centre
Address	Sutherland Centre, Belgrave Road, Dresden, Stoke-on- Trent
Postcode	ST4 3PN
Telephone	0300 123 1162
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Sutherland Centre is based in Dresden, Stoke-on-Trent.

The following services are based at this location:

 Sutherland Centre – Adult Community Mental Health Team. The Adult Community Mental Health Team at the Sutherland Centre provides outpatient, CPN (Community Psychiatric Nurse) services and community day services through a range of multidisciplinary and multi-agency staff. The team aims to improve the mental health of the local population. The team incorporates the specialist functions of rehab community function and assertive outreach i.e. people who are difficult to engage with through having severe mental health problems.

No of approved places / overnight beds (not NHS)	0
3 · · · · · · · · · · · · · · · · · · ·	

CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment				
Physical disability		People detained under the Mental Health Act			\boxtimes	
Dementia		People who misuse drugs or alcohol			\boxtimes	
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12	\boxtimes	Children aged 13-18	\boxtimes	
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location			
Personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require nursing or personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require treatment for substance abuse			
Registered Manager(s) for this regulated activity:			
Accommodation and nursing or personal care in the further education sector			
Registered Manager(s) for this regulated activity:			
Treatment of disease, disorder or injury	\boxtimes		
Registered Manager(s) for this regulated activity: Chief Medical Officer			
Assessment or medical treatment for persons detained under the Mental Health Act			
Registered Manager(s) for this regulated activity:			
Surgical procedures			
Registered Manager(s) for this regulated activity:			
Diagnostic and screening procedures			
Registered Manager(s) for this regulated activity:			
Management of supply of blood and blood derived products etc			
Registered Manager(s) for this regulated activity:			
Transport services, triage and medical advice provided remotely			
Registered Manager(s) for this regulated activity:			
Maternity and midwifery services			
Registered Manager(s) for this regulated activity:			
Termination of pregnancies			
Registered Manager(s) for this regulated activity:			
Services in slimming clinics			
Registered Manager(s) for this regulated activity:			
Nursing care			
Registered Manager(s) for this regulated activity:			
Family planning service			
Registered Manager(s) for this regulated activity:		_	

Name of location	The Willows
Address	138 Broad Street, Hanley
Postcode	ST1 4EQ
Telephone	01782 408383
Email	Buki.Adeyemo@combined.nhs.uk Chie Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Willows is based in Hanley, Stoke-on-Trent

The service provided from this location is:

CAMHS Eating Disorders Team. The CAMHS (child and adolescent mental health services) Eating Disorders Team offers specialist assessment, treatment and intervention for those individuals experiencing and eating disorder aged 0 to 18. The service offers a range of NICE (The National Institute for Health and Care Excellence) concordant interventions, including psychological therapies, physical health monitoring and interventions to support recovery.

Specialist Adult Eating Disorder Service. The Specialist Adult Eating Disorder Service works to deliver collaborative treatment to those experiencing eating disorders within North Staffordshire. The team consists of an advanced practitioner, consultant psychiatrist, senior therapists, a specialist dietician and therapists. The team offers assessment and treatment to those aged 18 and above.

CQC service user bands						
CQC Service user parius						
The people that will use this loca	ition ('The whole population'	mea	ns everyone).		
Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health		Sensory impairment				
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	\boxtimes	
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	\boxtimes
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location			
Personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require nursing or personal care			
Registered Manager(s) for this regulated activity:			
Accommodation for persons who require treatment for substance abuse			
Registered Manager(s) for this regulated activity:			
Accommodation and nursing or personal care in the further education sector			
Registered Manager(s) for this regulated activity:			
Treatment of disease, disorder or injury			
Registered Manager(s) for this regulated activity: Chief Operating Officer			
Assessment or medical treatment for persons detained under the Mental Health Act			
Registered Manager(s) for this regulated activity:			
Surgical procedures			
Registered Manager(s) for this regulated activity:			
Diagnostic and screening procedures			
Registered Manager(s) for this regulated activity:			
Management of supply of blood and blood derived products etc			
Registered Manager(s) for this regulated activity:			
Transport services, triage and medical advice provided remotely			
Registered Manager(s) for this regulated activity:			
Maternity and midwifery services			
Registered Manager(s) for this regulated activity:			
Termination of pregnancies			
Registered Manager(s) for this regulated activity:			
Services in slimming clinics			
Registered Manager(s) for this regulated activity:			
Nursing care			
Registered Manager(s) for this regulated activity:			
Family planning service			
Registered Manager(s) for this regulated activity:			

Name of location	Lawton House (Trust Headquarters)
Address	Lawton House, Bellringer Road, Trentham Lakes, Stoke- on-Trent, Staffordshire
Postcode	ST4 8HH
Telephone	0300 123 1535
Email	Buki.Adeyemo@combined.nhs.uk Chief Executive Officer

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Trust Headquarters is located at Bellringer Road. Trentham. In addition to being the base for most of the Trust's corporate services and the majority of the executives and their teams; all community services not physically located at the Harplands hospital site (community adult mental health services, community substance misuse services, community learning disabilities services, community older person's service, children and young person's community services, community neuropsychiatric services and a variety of psychological services) are registered under the Trust HQ. There are no beds or inpatient facilities at the HQ.

No of approved places / overnight beds (not NHS)	0
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CQC service user bands						
The people that will use this location ('The whole population' means everyone).						
Adults aged 18-65		Adults aged 65+				
Mental health		Sensory impairment			\boxtimes	
Physical disability		People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol			\boxtimes	
People with an eating disorder	\boxtimes	Learning difficulties or autistic disorder			\boxtimes	
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18		
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location							
Acute services (ACS)							
Prison healthcare services (PHS)							
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)							
Hospice services (HPS)							
Rehabilitation services (RHS)							
Long-term conditions services (LTC)	\boxtimes						
Residential substance misuse treatment and/or rehabilitation service (RSM)							
Hyperbaric chamber (HBC)							
Community healthcare service (CHC)							
Community-based services for people with mental health needs (MHC)	\boxtimes						
Community-based services for people with a learning disability (LDC)	\boxtimes						
Community-based services for people who misuse substances (SMC)	\boxtimes						
Urgent care services (UCS)							
Doctors consultation service (DCS)	\boxtimes						
Doctors treatment service (DTS)	\boxtimes						
Mobile doctor service (MBS)							
Dental service (DEN)							
Diagnostic and or screening service (DSS)							
Care home service without nursing (CHS)							
Care home service with nursing (CHN)							
Specialist college service (SPC)							
Domiciliary care service (DCC)							
Supported living service (SLS)							
Shared Lives (SHL)							
Extra Care housing services (EXC)							
Ambulance service (AMB)							
Remote clinical advice service (RCA)							
Blood and Transplant service (BTS)							

Regulated activity(ies) carried on at this location				
Personal care				
Registered Manager(s) for this regulated activity:				
Accommodation for persons who require nursing or personal care				
Registered Manager(s) for this regulated activity:				
Accommodation for persons who require treatment for substance abuse				
Registered Manager(s) for this regulated activity:				
Accommodation and nursing or personal care in the further education sector				
Registered Manager(s) for this regulated activity:				
Treatment of disease, disorder or injury				
Registered Manager(s) for this regulated activity: Chief Nursing Officer				
Assessment or medical treatment for persons detained under the Mental Health Act				
Registered Manager(s) for this regulated activity:				
Surgical procedures				
Registered Manager(s) for this regulated activity:				
Diagnostic and screening procedures				
Registered Manager(s) for this regulated activity:				
Management of supply of blood and blood derived products etc				
Registered Manager(s) for this regulated activity:				
Transport services, triage and medical advice provided remotely				
Registered Manager(s) for this regulated activity:				
Maternity and midwifery services				
Registered Manager(s) for this regulated activity:				
Termination of pregnancies				
Registered Manager(s) for this regulated activity:				
Services in slimming clinics				
Registered Manager(s) for this regulated activity:				
Nursing care				
Registered Manager(s) for this regulated activity:				
Family planning service				
Registered Manager(s) for this regulated activity:				

Statement of purpose

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document Statement of purpose: Guidance for providers

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
1. Manager's full name		acey Flanagan		

2. Manager's contact details				
Business address	Dragon Square Community Unit Dragon Square			
Town/city	Newcastle-under-Lyme			
County	Staffordshire			
Post code	ST5 7HL			
Business telephone	01782 408368			
Manager's email address ¹				
tracey.flanagan@combined.nhs.uk				

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s))				
Name(s) of location(s) (list)	Percentag spent at this			
Dragon Square		100%		

4. Regulated activity(ies) managed by this manager		
Personal care		
Accommodation for persons who require nursing or personal care	\boxtimes	
Accommodation for persons who require treatment for substance abuse		
Accommodation and nursing or personal care in the further education sector		
Treatment of disease, disorder or injury		
Assessment or medical treatment for persons detained under the Mental Health Act		
Surgical procedures		
Diagnostic and screening procedures		
Management of supply of blood and blood derived products etc		
Transport services, triage and medical advice provided remotely		
Maternity and midwifery services		
Termination of pregnancies		
Services in slimming clinics		
Nursing care		
Family planning service		