

Privacy Notice – Use of Artificial Intelligence

This privacy notice gives you information on how we protect your personal data when using Artificial Intelligence (AI) Tools. This includes software applications that incorporate AI technologies.

The National Cyber Security Centre has defined AI as: *'Any computer system that can perform tasks usually requiring human intelligence. This could include visual perception, text generation, speech recognition or translation between languages'*.

Our contact details

Name: North Staffordshire Combined Healthcare NHS Trust
Address: Lawton House, Bellringer Road, Trentham Stoke-on-Trent ST4 8HH
General phone number: 0300 123 1535
Website: www.combined.nhs.uk

We are the controller for your data. A controller decides on why and how data is used and shared.

Data Protection Officer contact details

Our Data Protection Officer is responsible for monitoring our compliance with data protection requirements. You can contact them with queries or concerns relating to the use of your personal data at DPO@combined.nhs.uk.

Our Use of AI Tools

The use of AI is the biggest and fastest moving change to computing in recent years. It is a new technology that requires careful governance to ensure its use is safe and does not expose personal data about our service users and staff to unnecessary risk. Examples of its use include:

- Generation of business meeting notes and any action points
- Generation of summaries of multi-disciplinary team meetings where our service users and patients cases are discussed

Governance of AI

We are aware of the risks when using AI. It is totally dependent upon development and training so, we must be mindful of some key risks:

- It can get things wrong and present incorrect statements as facts (a flaw known as 'AI hallucination')
- It can be biased and is often gullible when responding to leading questions
- It can be coaxed into creating toxic content as it is prone to 'prompt injection attacks'
- It can be corrupted by manipulating the data used to train the model (a technique known as 'data poisoning')

Before their use is approved, AI Tools are subject to enhanced Data Protection Impact Assessments for the specific use case requested. These are considered by the Deputy Chief Digital Information Officer to decide if they are fit for use.

We see AI as a tool to support our work. However, ownership and accountability will always remain with our staff members who use and double check the product generated by AI, eg the accuracy of a clinical note.



Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

Follow us on Twitter/X: @CombinedNHS
Follow us on Facebook: www.facebook.com/NorthStaffsCombined



We are a diverse and inclusive Trust and there is no place in our organisation for discrimination, harassment or personal abuse

We have internal policies and training in place to ensure that our staff adhere to the highest standards of confidentiality.

Only authorised personnel will have access to confidential information.

Lawful Basis

The lawful basis to process your personal data does not change because we use AI: This notice is in addition to our standard Privacy Notices which can be viewed on our website: [Privacy and GDPR - North Staffordshire Combined Healthcare Trust](#)

Which AI Tools will we use?

We are starting to use Generative Artificial Intelligence (GenAI) such as Microsoft Co-Pilot and ChatGPT. These AI Tools can be standalone products or can be embedded into other services. They give us the ability to create human-like text and context and answer questions in a conversational manner.

They are used to simplify processes to improve the efficiency, quality and speed of our business processes so valuable clinical staff time can be better used in delivering patient care. As time progresses, we will expand the use of AI but each use case will be subject to the same high level of scrutiny.

For further information contact:

Data Protection Officer

North Staffordshire Combined Healthcare
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Stoke-on-Trent ST4 8HH

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Information Commissioner

Information Commissioner's Office

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<https://ico.org.uk/>