

Our Ref: NG/RM/25171
Date: 5th June 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Dear

Reception: 0300 123 1535

Freedom of Information Act Request

I am writing in response to your e-mail of the 8th May 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I'm writing on behalf of [REDACTED] to request the following information under the Freedom of Information Act, relating to your organisation's data storage for digitised patient records:

1. What system is used to store image files (i.e. records which have been scanned and digitised)? **CCube EDMS**
2. The current total amount of data stored in the system. Please provide this in terabytes (TB). **The Trust is unable to provide the stats as it is a provided as a service and we don't see the storage.**
1. The volume of data added to the system annually for the past two years (2022/23 and 2023/24), with figures in TB. **The Trust is unable to provide the stats as it is a provided as a service and we don't see the storage.**
2. The hosting environment used for the system (e.g. on-premise, local cloud, or external private cloud). **It is hosted in Azure.**
3. The total amount of data that has been deleted from the system since its initial implementation, also in terabytes. **The Trust is unable to provide the stats as it is a provided as a service and we don't see the storage.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance