

Our Ref: NG/RM/25198  
Date: 28<sup>th</sup> May 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 1<sup>st</sup> May 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following system contracts:

1. Analytics (BI that includes outcomes)
2. BI & Data Warehousing
3. Clinical Communication and Collaboration
4. Clinical noting
5. Document Management
6. EPR
7. Forensics/ Secure
8. HR
9. Integration Platform
10. Patient Administration System
11. Patient care scheduling
12. Virtual Wards
13. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

**Please find information requested in Appendix 1**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

	System Type	Suppliers Name	System Name	Date Installed	Contract expiration	Is this contract annually renewed?	Do you currently have plans to replace this system?	Procurement framework	Other systems it integrates with?	Total value of contract (£)	Notes -e.g. we are currently out to tender
<b>Analytics (BI that includes outcomes)</b>	Analytics	N/A	N/A	N/A	N/A	N/A	N/A	N/A	None	N/A	The analytic function is performed internally, using Microsoft systems (SQL Server, SSRS, Power BI)
<b>BI &amp; Data Warehousing</b>	BI & Data Warehousing	Insource Ltd	Acute Health Data Enterprise	Jul-22	Mar-29	No	No	QE Facilities Framework agreement for Clinical software	None	£1,668,093	
<b>Clinical Communication and Collaboration</b>											
<b>Clinical noting</b>	EPR	Dedalus	Lorenzo	Jul-17	Jul-27	No	No	SBS Framework		Circa £700k	N/A
<b>Document Management</b>	EDRM	Ccube	EDRM	2017	Mar-26	No	No	N/A	Lorenzo	Circa £26k	N/A
<b>EPR</b>	EPR	Dedalus	Lorenzo	Jul-17	Jul-27	No	No	SBS Framework		Circa £700k	N/A
<b>Forensics/ Secure</b>	EPR	Dedalus	Lorenzo	Jul-17	Jul-27	No	No	SBS Framework		Circa £700k	N/A
<b>HR</b>	HR	IBM	ESR	Apr-08	N/A – A national system	No	No	N/A	E-Rostering (Healthroster), Giltbyte (EASY)	N/A	N/A
<b>Integration Platform</b>	TIE	NextGen	Mirth	N/A	May-25	Yes	No	N/A	Various, it's an interface engine	Circa £6k	N/A
<b>Patient Administration System</b>	PAS	Dedalus	Lorenzo	Jul-17	Jul-27	No	No	SBS Framework		Circa £700k	N/A
<b>Patient care scheduling</b>	EPR	Dedalus	Lorenzo	Jul-17	Jul-27	No	No	SBS Framework		Circa £700k	N/A
<b>Virtual Wards</b>	No System Installed										
<b>Voice recognition</b>	Voice Recognition	Nuance	Dragon Professional	Variouds	N/A	No	No	None	None	N/A	