

Our Ref: NG/RM/25243  
Date: 30<sup>th</sup> July 2025

Nicola Griffiths  
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North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
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ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 8<sup>th</sup> July 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

1. What is your whole Trust's IT spend for the following financial year
  - FY 2023/2024 (£): **Revenue - £3,954,320; Capital £621,162**
  - FY 2024/2025 (£): **Revenue - £3,798,050; Capital £1,245,880**

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:
  - a) Your overall DMA score (on a scale of 1.0 to 5.0).
  - b) If readily available, the individual scores for each of the seven DMA pillars:
    - Empower Citizens
    - Ensure Smart Foundations
    - Healthy Populations
    - Improve Care
    - Safe Practice
    - Support People
    - Well Led

**The Trust does not hold this information. While we have visibility of Digital Maturity Assessment data submitted to NHS England, this information is managed, owned, and held by NHS England. Should you wish to submit this part of your request directly to NHS England you will find information on how to do so here [NHS England » Freedom of Information Act and Environmental Information Regulations](#)**



Chair: Janet Dawson  
Chief Executive: Dr Buki Adeyemo  
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**DEFINITION:** The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars; each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

3. Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:
  - Which HIMSS EMRAM score have your Trust currently achieved (0-7)?
  - Which HIMSS INFRAM score have your Trust currently achieved (0-7)?
  - Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved?

**The Trust does not currently participate in HIMSS EMRAM or INFRAM assessments. We have no formal plans to undertake or progress through HIMSS EMRAM or INFRAM levels at this time.**

Definitions:

Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**