

Our Ref: NG/RM/25253  
Date: 12<sup>th</sup> August 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 31<sup>st</sup> July 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

Dear North Staffordshire Combined Healthcare NHS Trust,

Under the Freedom of Information Act 2000, I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

1. Are any of these services currently delivered by external providers through:

- Insourcing. **No**
- Outsourcing. **No**
- Subcontracting. **No**

For each external provider currently engaged, please provide:

- Name of the provider. **N/A**
  - Type of engagement (insourced, outsourced, subcontracted). **N/A**
  - Service(s) provided. **N/A**
  - Contract start date. **N/A**
  - Contract end date or review date. **N/A**
  - Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.). **N/A**
2. Who is the internal lead responsible for managing these contracts? Please provide their job title and department. **N/A**

3. Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager). **N/A**
4. Are there any current or upcoming plans to procure additional external support for these services in the next 12 months? **N/A**
5. Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months? **N/A**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**