

Our Ref: NG/RM/25270
Date: 22nd August 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 1st August 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Under the Freedom of Information Act 2000, I would like to request the following information relating to temporary staffing within the trust, covering the following staff groups:

- Community Psychiatric Nurses (CPNs)
- Registered Mental Health Nurses (RMNs)
- Registered General Nurses (RGNs)
- Occupational Therapists (OTs)
- Pharmacists

1. Agency Spend

Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.

Information relating to Trust agency spend up to 30th June 2025 can be found here [Finance - North Staffordshire Combined Healthcare Trust](#) under Agency Information.

2. Agency Hourly Charge Rates

For each staff group, please provide the following:

- The average hourly charge rate paid to agencies
- The highest hourly charge rate paid
- The lowest hourly charge rate paid

	Average Hourly Rate	Highest Hourly Rate	Lowest Hourly Rate
Community Psychiatric Nurses (CPNs)	£36.62	£47.65	£24.06
Registered Mental Health Nurses (RMNs)	£36.62	£47.65	£24.06
Registered General Nurses (RGNs)	£49.75	£59	£24.06

Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo

www.combined.nhs.uk

Follow us on Twitter: @CombinedNHS

Follow us on Facebook: www.facebook.com/NorthStaffsCombined



Occupational Therapists (OTs)	N/A	N/A	N/A
Pharmacists	N/A	N/A	N/A

3. Agency Supply and PSL Structure

- Please list the recruitment agencies currently supplying the Trust for these staff groups.
- Please confirm which agencies are on your Preferred Supplier List (PSL).
- Please outline how your PSL operates, including:
Whether it is tiered
Which agencies are on which tiers.

4. Breakdown of Agency Spend and Hours Worked

For each recruitment agency supplying staff, please provide:

- The total spend with that agency in the last full financial year (or most recent 12-month period)
Information relating to Trust agency spend up to 30th June 2025 can be found here [Finance - North Staffordshire Combined Healthcare Trust](#) under Agency Information.
- The total number of hours worked by agency staff from that supplier during the same period

Staff Group	No of hours
Registered Mental Health Nurses	7781.4
General Nursing	208
Grand Total	7989.4

5. Bank Staffing

- Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.
- Please provide the average hourly rate paid to bank workers in each group.
The Trust's bank Staff are aligned to Agenda for Change pay. For the above staff groups, this will be Band 5 or Band 6.

6. Internal Temporary Staffing Team

Please confirm the annual cost of running the internal temporary staffing/ recruitment team, including salaries, overheads, and any relevant platform/technology costs.
£135k for 2024/25

7. NHSP Spend

Please confirm the total spend with NHS Professionals (NHSP) for the last full financial year (or most recent 12 months). **£0**

8. Staff Bank Contact Details

Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.

erostering.tempstaffing@combined.nhs.uk

If any of this information is already published, I would be grateful if you could direct me to the relevant documents or online resources.

I would prefer to receive the response in Excel or CSV format if possible.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance