

Our Ref: NG/RM/25273  
Date: 1<sup>st</sup> September 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### **Freedom of Information Act Request**

I am writing in response to your e-mail of the 5<sup>th</sup> August 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

We would be most grateful if you could provide us, under the Freedom of Information Act, with some information regarding current Digital/Smart Buildings Platform, Fire Alarms, Fire Suppression, Access Controls, Intruder Alarms, CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call. (Care Communications).

The details we require are:

- Hardware Brand: The primary hardware brand of the organizations:
  - a. Digital/Smart Buildings Platform
  - b. Fire Alarms
  - c. Fire Suppression
  - d. Access Control
  - e. Intruder Alarms
  - f. CCTV
  - g. HVAC (Heating, Ventilation, Air Conditioning)
  - h. BMS (Building Management Systems)
  - i. Care Comms / Nurse Call
- Existing Supplier: If there is more than one supplier, please split each contract up individually.
- Contract Type: What is included in the current contracts with these suppliers? Comprehensive, Semi Comprehensive including call outs, Basic Service Only.
- Contract duration, end date and review date of the current contracts with these suppliers.
- On average, what is the annual spend on each of these systems for the Trust?
- Contact Detail: Of the person from with the organization responsible for each contract with details including full name, job title, direct contact number and direct email address.
- If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the person responsible from the FM (Facilities Management) Company.

**Please find attached Appendix 1 for requested information.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

## Estates & Facilities – Building Systems & Contracts Information

### 1. Hardware Brand

System	Primary Hardware Brand(s)
Digital / Smart Buildings Platform	<b>N/A</b>
Fire Alarms	<b>Protec</b>
Fire Suppression	<b>Unknown</b>
Access Control	<b>Paxton</b>
Intruder Alarms	<b>Honeywell</b>
CCTV	<b>Hick Vision</b>
HVAC	<b>Mitsubishi</b>
BMS (Building Management Systems)	<b>TREND</b>
Care Comms / Nurse Call	<b>PINPOINT</b>

### 2. Existing Supplier

System	Supplier(s)
Digital / Smart Buildings Platform	<b>N/A</b>
Fire Alarms	<b>Protec</b>
Fire Suppression	<b>Ventro</b>
Access Control	<b>JPR</b>
Intruder Alarms	<b>Alpha Omega</b>
CCTV	<b>JPR</b>
HVAC	<b>Bry-kol</b>
BMS (Building Management Systems)	<b>Nordomatic</b>
Care Comms / Nurse Call	<b>PINPOINT</b>

### 3. Contract Type

System	Contract Type
Digital / Smart Buildings Platform	<b>N/A</b>
Fire Alarms	<b>6-Monthly Services</b>
Fire Suppression	<b>Yearly</b>
Access Control	<b>No Contract</b>
Intruder Alarms	<b>Emergency call outs only</b>
CCTV	<b>Yearly and Emergency call outs</b>
HVAC	<b>6-Monthly Services</b>
BMS (Building Management Systems)	<b>6-Monthly Services</b>
Care Comms / Nurse Call	<b>6-Monthly Services and Emergency call outs</b>

### 4. Contract Duration

System	Start Date	End Date	Review Date
Digital / Smart Buildings Platform	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
Fire Alarms	<b>02/2025</b>	<b>02/2026</b>	<b>02/2026</b>
Fire Suppression	<b>04/2025</b>	<b>04/2026</b>	<b>04/2026</b>
Access Control	<b>12/2024</b>	<b>12/2025</b>	<b>12/2025</b>
Intruder Alarms	<b>04/2025</b>	<b>03/2026</b>	<b>03/2026</b>
CCTV	<b>03/2025</b>	<b>04/2026</b>	<b>04/2026</b>
HVAC	<b>04/2025</b>	<b>04/2026</b>	<b>04/2026</b>
BMS (Building Management Systems)	<b>11/2024</b>	<b>11/2025</b>	<b>11/2025</b>
Care Comms / Nurse Call	<b>12/2021</b>	<b>11/2026</b>	<b>11/2026</b>

## 5. Annual Spend

System	Approx. Annual Spend
Digital / Smart Buildings Platform	<b>N/A</b>
Fire Alarms	<b>£5500</b>
Fire Suppression	<b>£7000</b>
Access Control	<b>£3500</b>
Intruder Alarms	<b>£33000</b>
CCTV	<b>£3000</b>
HVAC	<b>£9000</b>
BMS (Building Management Systems)	<b>£4500</b>
Care Comms / Nurse Call	<b>£6000</b>

## 6. Contact Details

System	Job Title
Digital / Smart Buildings Platform	<b>N/A</b>
Fire Alarms	<b>Fire and Security Officer</b>
Fire Suppression	<b>Fire and Security Officer</b>
Access Control	<b>Energy, Environmental and Contracts Manager</b>
Intruder Alarms	<b>Energy, Environmental and Contracts Manager</b>
CCTV	<b>Energy, Environmental and Contracts Manager</b>
HVAC	<b>Energy, Environmental and Contracts Manager</b>
BMS (Building Management Systems)	<b>Estates Operations Manager</b>
Care Comms / Nurse Call	<b>Estates Operations Manager</b>

**Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).**

**7. Facilities Management Company**

**Not applicable, all contracts managed in-house.**