

Our Ref: NG/RM/25323  
Date: 15<sup>th</sup> October 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

## Freedom of Information Act Request

I am writing in response to your e-mail of the 10<sup>th</sup> September 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

### **Requested information:**

1. Please complete the below table on the software currently used in each department to allow resident doctors to submit exception reports\*:

**Please see Appendix 1 attached.**

**Financial costings have been removed as the Trust is applying Section 43 exemption to this aspect of the request as release of the information is likely to prejudice the commercial interests of any person (A person may be an individual, a company, the public authority itself or any other legal entity).**

2. Are there any plans to change or upgrade the current exception reporting system? Given the NHS requirement for full implementation of the exception reporting reforms by 12th September 2025 (as reported by NHS England). **No. The Trust is in line with these requirements although NHSE have confirmed this date is no longer applicable (and no new deadline provided).**
3. Can you provide the name and contact information for the Trusts Guardian of Safe Working Hours contact?
4. Can you provide the name and contact information for the Trusts Medical Education lead? **Medical Education Manager.**

**Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).**

*\* exception reporting refers to a system that allows doctors and other healthcare professionals to formally log any deviations from their agreed work schedule*

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

Department	Software	Annual License of Software (if other costs, please specify)	Contract Start Date	Contract End Date	Does the system meet the latest NHS Employers requirements on exception reporting? Tick if yes
Urgent and Emergency Services					
Medical Care					
Surgery					
Critical Care					
Maternity					
Services for Children and Young People					
End of Life care					
Outpatient					
Community					
Mental Health	<b>RLDatix HealthMedics</b>		<b>01/08/2025</b>	<b>31/07/2028</b>	<b>Yes</b>
Other (please specify)					