

Our Ref: NG/RM/25325
Date: 6th October 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 12th September 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Please confirm if you operate a vendor management system for agency staff such as an MSP/neutral vendor/master vendor etc.

If so, please can you name the below:

- Company name. **Master vend Contract With Day Webster**
- Contract start and end date. **01/10/2022 - 30/09/2026**
- Framework utilised. **Health Trust Europe (HTE) Framework**
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC. **Nursing and HCSW**
- Do you utilise a direct engagement model and the name of the model, e.g. Tempre/Own DE model etc. **No for Nursing and HCSW**
- Company name. **Retinue**
- Contract start and end date. **30/11/24 - 29/11/26**
- Framework utilised. **Health Trust Europe (HTE) TWS**
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC. **Medical Staff only**
- Do you utilise a direct engagement model and the name of the model, e.g. Tempre/Own DE model etc. **Via Retinue and DE staff through our own payroll system (applicable to Medics only)**

2. Please confirm if you operate a vendor management system for bank staff. **Bank staff is managed internally.**

If so, please can you name the below:

- Company name. **N/A**
- Contract start and end date. **N/A**
- Framework utilised. **N/A**
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC. **N/A**

Chair: Janet Dawson

Chief Executive: Dr Buki Adeyemo

www.combined.nhs.uk

Follow us on Twitter: @CombinedNHS

Follow us on Facebook: www.facebook.com/NorthStaffsCombined



If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance