

Our Ref: NG/RM/25370
Date: 24th October 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 15th September 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Under the Freedom of Information Act 2000, I would like to request copies of the following:

1. How many staff members have taken part in training on new technology systems in your Trust over the last five years (from 2020 to 2025)?

Training uptake for courses published 2020-2025:

Year	No of Staff
2020	31
2021	26
2022	28
2023	40
2024	101
2025	43
Total	269

2. How much has been spent on training staff members on new technology systems in your Trust over the last five years (from 2020 to 2025)? **The Trust does not hold information on the direct cost of training for new technology systems. Training is typically delivered internally as part of system implementation or support activities, and costs are not separately recorded.**

For the purposes of this request, 'new technology systems' has been defined as any additional functionality introduced for the main clinical system, as this is the only category of Digital training recorded in the Trust's Learning Management System (LMS).

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare

Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance