

Our Ref: NG/RM/25385  
Date: 19<sup>th</sup> November 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 29<sup>th</sup> October 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

Under the Freedom of information Act please could you answer the following questions based on Legacy Clinical Systems used for Data Storage within the Trust.

**'An NHS legacy clinical system is an outdated or unsupported/supported technology used for storing and processing patient data and records. These older systems are often deeply embedded in hospital workflows but pose challenges for data storage, including limited interoperability, security risks, and high maintenance costs.'**

1. Does the Trust use legacy clinical systems for data storage, e.g. Read-only systems that are only used for patient data storage? **Yes**
2. If yes, please provide the name of the
  - System/s. **CHIPS**
  - Supplier/s. **In house**
  - Current contract end date/s. **N/A**
3. Is this system used Trust wide or for a limited number of departments? **Trust wide read only for legacy data.**
4. Please provide list of departments system is used. **Trust wide**
5. What is the total annual licence cost of these systems per annum? **£0**
6. If service contracts are in place, what are the total annual costs cumulatively? **N/A**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the

Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**