

Our Ref: NG/RM/25395
Date: 1st December 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 6th November 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Under the Freedom of Information Act 2000, please provide the following information relating to your organisation's use of temporary agency staffing.

1. Neutral Vend / Master Vend

Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:

Staff Group	Supplier Name	Contract Expiry Date
Medical	NV, Retinue	29/11/2026
Allied Health Professionals (AHPs)	N/A	N/A
Non-Medical, Non-Clinical (NMNC)	N/A	N/A
Nursing	Day Webster	30/09/2026

2. Direct Engagement (DE)

Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical	Retinue	29/11/26	100%
Allied Health Professionals (AHPs)	N/A	N/A	N/A
Non-Medical, Non-Clinical (NMNC)	N/A	N/A	N/A

3. Agency Spend (Most Recent Financial Year)

Please provide total agency spend (worker pay & agency commission only):

Staff Group	Total Spend (£)
Medical	
Allied Health Professionals (AHPs)	
Non-Medical, Non-Clinical (NMNC)	
Nursing	

Information relating to Trust agency and bank spend can be found here [Finance - North Staffordshire Combined Healthcare Trust](#) under Agency and Bank Information.

4. Agency Hours (Most Recent Financial Year)

If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	15,376 (calendar year 2024 information available)
Allied Health Professionals (AHPs)	N/A
Non-Medical, Non-Clinical (NMNC)	N/A
Nursing	1151.71

5. Contract Management

For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

- Name of lead contact/responsible officer.
- Job title:
 - Medical staffing Manager for Medical
 - Deputy Director of Procurement at University Hospitals of North Midlands (UHNM) for Nursing.
- Email address:

Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance