

Our Ref: NG/RM/25403
Date: 8th December 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 17th November 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Under the Freedom of Information Act 2000, please provide for your Bank workforce for FY 2024/25 (or the most recent 12 months):

1. Do you outsource payroll for Bank workers? If yes, name of provider. **No**
2. Your fee model for Bank payroll (e.g., per payslip, per hours processed, per timesheet, % of gross pay). **N/A**
3. The fee level actually paid (e.g., £ per payslip / £ per hour / £ per timesheet / %). **N/A**
4. Average number of Bank payslips per pay period and pay frequency (weekly/monthly). **415 per month.**
5. Any additional charges (off-cycle payments, corrections, pension retros, RTI re-submissions). **N/A**
6. If Bank payroll is delivered in-house, please confirm your internal cost per payslip (or best estimate) for Bank staff. **£5.55**

Please provide any available contract end dates. **Current SLA with payroll runs to 31st December 2026.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance