

Our Ref: NG/RM/25413
Date: 3rd December 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 27th November 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Can you please provide an update on your Trust's Infrastructure, including aspects of Networking, Virtualisation, and Cloud? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance

Question

1. For each of the elements below, please provide details about your cloud provider:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Data storage	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Networking	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Back-up and archive	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Application databases	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Big Data analytics databases				
Email	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	

2. For each of the network supply systems listed below, please provide the requested details:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Mobile telecoms	EE	Circa £22k	Sep-26	
Data network (broadband)	N/A			
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device				
WiFi (hardware)	Cisco	0		
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet				
CoIN (if applicable) - Community of Interest Network	S&SHIS			
WAN (Wide Area Network)	S&SHIS			
DEFINITION: WANs connect users and applications in geographically dispersed locations				
LAN (Local Area Network)	Cisco	0		
DEFINITION: LANs connect users and applications in close geographical proximity (same building)				
VPN provider	AOVPN	0		
Other (please specify)				

3. Please supply the following details regarding your servers:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes

4. For each element of IT infrastructure below, please provide the requested details:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Desktop management	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Networking	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Data Centre: hardware	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
Server management	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	
IT/cyber security support supplier?	S&SHIS	No breakdown available, part of wider outsourced contract for IT services.	31/03/2026	

5a: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.	100	S&SHIS	

5b: In relation to your trust's virtual servers please provide the requested information:	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend 2025/2026 (£)	Additional notes
	28	N/A	N/A	N/A	No breakdown available, part of wider outsourced contract for IT services.	

6a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2025/2026 (£)	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	N/A					

6b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	No			

7: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)		The Trust has 99% WiFi coverage for staff and patients across all sites.	
Enterprise wide (whole campus)			
Main building only			
Sections of building(s) only			
Mobile phone signal enabled through WiFi	N/A		
No wireless networks are used in the trust	N/A		