

Our Ref: NG/RM/25427
Date: 27th February 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 6th December 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I would like to receive data on:

1. The current number of executives, managers, and clinical staff employed by your Trust (separately for each staff category).
 - **7 Executives.**
 - **1632 Clinical Workforce.**

The Trust Executive Team consists of the following roles:

- Chief Executive Office
- Chief Finance Officer
- Chief Nursing Officer
- Chief Medical Officer
- Chief People Officer
- Chief Operating Officer
- Chief Strategy Officer

Information relating to members of the Board can be found here [Board members - North Staffordshire Combined Healthcare NHS Trust](#)

We are not able to provide any details relating to "Managers" as data is not held in a reportable format, to supply this information would require a manual trawl. We believe that the cost of collating the information in order to respond to your request would exceed the threshold of £450 as defined by the Freedom of Information and Data Protection (Appropriate limit Fees) Regulations 2004. As

a result, we are refusing your request under Section 12 of the Freedom of Information 2000.

2. The number of executives, managers, and clinical staff hired by your Trust using a recruitment agency in each of the last 5 fiscal years, separately for each staff group.
 - **3 Executives.**
 - **3 Managers.**
3. The annual staff turnover rate for each staff group over the last 5 fiscal years.

Turnover Rate	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26
Executives	0.00%	0.00%	21.70%	39.47%	0.00%	13.14%
Clinical Workforce	17.50%	14.03%	13.89%	14.62%	9.78%	6.41%

2025-26 FY is for the reporting period of April 2025 to the end of February 2026.

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Please see the following definitions to help you in processing this request:

- Executives: Any members of top-level Trust leadership, such as Chair, Chief Executive, Executive Directors (e.g., medical director, nursing director, finance director, Chief Operating Officer) responsible for overall strategy, quality, and governance.
- Managers: Senior management, such as service or care group directors, heads of nursing, clinical directors, general managers, and heads of corporate departments, typically overseeing multiple departments or an entire division, as well as Middle managers and Frontline managers, such as matrons, ward or department managers, team leaders, and service managers who manage day-to-day operations and directly supervise clinical and non-clinical teams.
- Clinical staff: Frontline clinical staff and support staff

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance