

Our Ref: NG/RM/25432
Date: 29th January 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 11th December 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at North Staffordshire Combined Healthcare NHS Trust. My inquiries are as follows:

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance

Technologies	Supplier	Software/System	Contract Ending Date	Revised expiry date
Diagnostic imaging information system	No system installed	N/A	N/A	N/A
Cloud provider	Microsoft	Azure	31/12/2028	N/A
Virtual ward and remote monitoring system provider	Docobo	Part of ICS initiative- System not installed		
Payroll system	IBM	ESR	Determined nationally with the NHS Business Services Authority. This is due to go to a new supplier 30th August 2026 with it fully operational nationally 2030.	
Theatre scheduling system	No system installed	N/A	N/A	N/A
Population health management system	No system installed	N/A	N/A	N/A
HR/workforce management system	IBM	ESR	Determined nationally with the NHS Business Services Authority. This is due to go to a new supplier 30th August 2026 with it fully operational nationally 2030.	
Supply chain and inventory management system	No system installed	N/A	N/A	N/A
Clinical communications system	No system installed	N/A	N/A	N/A
Maternity information system	No system installed	N/A	N/A	N/A
Cyber security services	Staffordshire and Shropshire Health Informatics Service	N/A	N/A	N/A
Robotic process automation system	Microsoft	Power Automate	31/12/2028	N/A
Laboratory information management system (LIMS)	No system installed	N/A	N/A	N/A
Trust Integration Engine(s)	NextGen	Mirth Connect	Oct-26	Rolling Support Contract