

Our Ref: NG/RM/25450
Date: 15th January 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 19th December 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Please provide me with the following information under the Freedom of Information Act.

1. How many inpatients with Dementia at your Trust in 2024 and 2025 were accompanied by a healthcare worker or another member of staff when they were sent for scans or tests, where a family member, guardian or other non-member of staff were not present. For context, this doesn't include porters, it refers to staff members who were there throughout the tests and scans, where a family member, guardian or other non-member of staff was not present. Can you please provide 2024 and 2025 as separate figures.
2. How many inpatients with Dementia at your Trust in 2024 and 2025 were not accompanied by anyone? For context, this means no family member or guardian were present, nor a healthcare worker or other NHS staff member. Again, porters don't apply here. Can you please provide 2024 and 2025 as separate figures.

If it is not possible to provide some of the data requested, I would be grateful if you could provide whichever elements of this FOI request are eligible for release.

The Trust does hold this information but not a reportable format, to supply this information would require a manual trawl of Patients records. We believe that the cost of collating the information in order to respond to your request would exceed the threshold of £450 as defined by the Freedom of Information and Data Protection (Appropriate limit Fees) Regulations 2004. As a result, we are refusing your request under Section 12 of the Freedom of Information 2000.

However, all patients who need to attend Royal Stoke University Hospital (RSUH) for investigations, treatments, or similar procedures are always escorted by a member of staff, usually a Healthcare Support Worker, as we do not have porters within the Trust.

If a patient is admitted onto a ward, they may not require a staff member to remain with them, but this depends on their individual care needs.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance