

Our Ref: NG/RM/26083
Date: 14th April 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 19th March 2026. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at the Trust.

My inquiries are as follows:

Technology Group	Supplier	Product	Contract Ending Date
Electronic patient record	Dedalus	Lorenzo	May 2027
Patient administration system	Dedalus	Lorenzo	May 2027
Electronic prescribing and medicines administration	Dedalus	Lorenzo	May 2027
Maternity information system	No System Needed		
Diagnostic imaging information system	No System Needed		
Electronic document management system	CCube	EDRM	May 2026 (Renew)
Laboratory information management system	No System Needed		
Cyber security services	S&SHIS	Cyber security services	March 26 (Rolling)
Bed management system	No System Installed		
Clinical decision support system	No System Installed		
Hospital pharmacy system	EMIS	Ascribe	N/A
Population health management system			
Hospital discharge system	No System Installed		
Theatre scheduling system	No System Needed		
Clinical communications system	No System Installed		
Remote consultation system provider	Induction Healthcare	Attend Anywhere	

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Advice and guidance system provider	No System Installed		
Virtual ward and remote monitoring system provider	No System Installed		
Barcode and scanning technology system provider	No System Installed		
Cloud provider	Microsoft	Azure/Microsoft 365	Dec 2028
Computer hardware provider	Dell	Latitude/Optiplex	N/A
Financial management system	IBSS	Integra Centros	30/09/2029
HR/ workforce management system	IBM	ESR	30/08/2026
Payroll system	IBM	ESR	30/08/2026
Robotic process automation system	Microsoft	Power Automate	Dec 2028
Staff rostering system	RLDatix	Optima	29/11/2027
Supply chain and inventory management system	No System Installed		
Patient engagement portal	Dedalus	Lorenzo	May 2027
Trust Engines	NextGen Healthcare	Mirth	N/A
Blood tracking	No System Needed		
Critical care systems	No System Installed		
Diagnostic reporting	No System Installed		
Mental Health Talking Therapy digital tools	No System Installed		
Patient communication system	Dedalus	Patient Aide	May 2027
Pathology systems	No System Needed		
Pathology PACs	No System Needed		
Picture Archiving and Communication Systems	No System Needed		
Radiology Information Systems	No System Needed		
AI workflow assistants	Microsoft	Copilot	Dec 2028
Business Intelligence tools	Microsoft	Power BI	Dec 2028
Call handling automation systems	No System Installed		
Patient care scheduling tools	No System Installed		

Our ESR system (HR and payroll) are determined nationally with the NHS Business Services Authority. This is due to go to a new supplier 30th August 2026 with it fully operational nationally 2030.

Please note: In relation to cyber security, we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.

Clarification on 'N/A' Responses:

- Please enter 'No System Installed' if your trust does not have such a system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

Clarification on Contract expiry date:



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- If the contract expires in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contact is on a rolling basis, Please enter 'Rolling'.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance