

Our Ref: NG/RM/26123
Date: 5th May 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 27th April 2026. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to make a request under the Freedom of Information Act 2000 for the following information relating to your Trust's IT infrastructure:

1. A list of server hardware currently in use, including manufacturer, model, and year of installation or purchase. **The Trust does not hold this information. Infrastructure is managed by Staffordshire and Shropshire Health Informatics Service (S&SHIS) as part of a shared service.**
2. A list of storage hardware (SAN/NAS) currently in use, including manufacturer, model, and year of installation or purchase. **The Trust does not hold this information.**
3. A list of networking equipment (switches, routers, firewalls, load balancers) currently in use, including manufacturer, model, and year of installation or purchase. **The Trust does not hold this information.**
4. For each item above, whether the equipment is currently covered by the original manufacturer's support/warranty, a third-party maintenance provider, or is unsupported. **The Trust does not hold this information. Support arrangements are managed by S&SHIS under the managed service.**
5. The annual spend on hardware maintenance and support contracts for the categories listed above, for the most recent financial year. **The Trust does not hold this information in the requested format. Costs are included within a broader managed service contract and are not separated into individual hardware categories.**

6. The date(s) on which current hardware maintenance contracts are due for renewal.
The Trust does not hold this information. Contractual arrangements are managed through the managed service agreement with S&SHIS.
7. The name, job title, and contact email address of the person(s) responsible for IT infrastructure procurement and/ or hardware maintenance contracts.
- **The Trust does not hold named individuals responsible for hardware procurement or maintenance, as these functions sit within S&SHIS under the managed service.**
 - **The Trust does, however, retain oversight of the managed service contract.**
Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
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