

Our Ref: NG/RM/26172
Date: 21st July 2026

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 29th June 2026. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Under the Freedom of Information Act 2000, I would like to request the following information for your NHS Trust:

1. Please confirm whether the Trust currently uses the Optica Inpatient CCS system. **No**
If yes, please specify whether the Trust uses:
 - a. The Waitlist module; and/or **N/A**
 - b. The Theatre module. **N/A**
2. Please confirm whether the Trust currently uses any Optica software products or solutions. **No**
If yes, please specify which products/modules are in use. **N/A**
3. Please provide the number of patients who underwent procedures in the Trust's theatres during:
 - a. The most recent complete financial year. **N/A**
 - b. Each of the previous three financial years. **N/A**
4. If the Trust uses Optica, please provide any recorded information held by the Trust regarding the percentage change in average delayed days for patients following the implementation of Optica, including any analysis reported over:
 - a. 7 days. **N/A**
 - b. 14 days. **N/A**
 - c. 21 days. **N/A**
5. If this information is not held in this format, please provide any equivalent analysis, reports, or metrics relating to reductions in delayed days, length of stay, or discharge delays associated with the use of Optica. **N/A**

6. If the Trust uses Optica, please provide the number of patients discharged from hospital where the Trust has recorded, measured, or reported that Optica contributed to or facilitated the discharge process. If no such measure is held, please provide any equivalent discharge-related metrics used to assess the impact of Optica. **N/A**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance